AGENDA

CHILDREN & FAMILIES COMMISSION OF ORANGE COUNTY TECHNICAL ADVISORY COMMITTEE

Wednesday, October 7, 2020

Orange County Transportation Authority Conference Center 550 South Main Street, Orange, CA 92868

BETSY HA

Committee Member

FRANK DONAVAN, Ed.D.

Committee Member

SUSAN MCCLINTIC

Committee Member

KEN MCFARLAND

Committee Member

DAVID NÚÑEZ, MD

Committee Member

CHRISTINE OLMSTEAD, Ed.D

Committee Member

CHRISTINE SNAPPER

Committee Member

KIMBERLY GOLL

Committee Member Ex-Officio

The First 5 Orange County Children and Families Commission, Technical Advisory Committee welcomes you to this meeting. This agenda contains a brief general description of each item to be presented. The Technical Advisory Committee encourages your participation. If you wish to speak on an item contained in the agenda, or wish to address the Committee on items not listed on this agenda that are of interest to the public and are within the subject matter jurisdiction, you may do so during the Public Comment period at the close of the meeting.

Except as otherwise provided by law, no action shall be taken on any item not appearing in the agenda. When addressing the Committee, please state your name for the record prior to providing your comments.

In compliance with the Americans with Disabilities Act, those requiring accommodation for this meeting should notify the First 5 Orange County Children & Families Commission Office 72 hours prior to the meeting at (714) 834-5310

GUIDANCE FOR PUBLIC ACCESS TO REDUCE RISK OF COVID-19: On March 12, 2020 and March 18, 2020, Governor Gavin Newsom enacted Executive Orders N-25-20 and N-29-20 authorizing a local legislative body to hold public meetings via teleconferencing and make public meetings accessible telephonically or electronically to all members of the public to promote social distancing due to the state and local State of Emergency resulting from the threat of Novel Coronavirus (COVID-19). In accordance with Executive Order N-29-20, and in order to ensure the safety of the Committee Members and staff and for the purposes of limiting the risk of COVID-19, in-person public participation at this meeting of the Technical Advisory Committee will not be permitted. This meeting will be held via Zoom. Members of the public can listen to the live meeting by accessing the following: https://us02web.zoom.us/j/85393962055?pwd=UW5GR0gxYmlHQXppT0x2L0VheEo1UT09

Passcode: 074873 Webinar ID: 853 9396 2055

Or Telephone: US: +1 669 900 9128 or +1 346 248 7799 or +1 253 215 8782 or +1 646 558 8656

The Technical Advisory Committee is accepting public comments to be submitted by emailing them to First5OC@cfcoc.ocgov.com. The comments will be distributed to all of the Committee Members and read into the

record. If you wish to comment on a specific agenda item, please identify the item in your email. General public comments will be addressed during the general public comment item on the agenda. In order to ensure that staff has the ability to provide comments to the Committee Members in a timely manner, please submit your comments by 12:00 p.m. on October 6, 2020.

Any member of the public requiring a reasonable accommodation to participate in this meeting should contact First 5 Orange County Children and Families Commission at least 48 hours prior to the meeting at First5OC@cfcoc.ocgov.com or (714) 834-2206.

10:30 A.M.

PRESENTATIONS:

None

CONSENT CALENDAR: (None)

All matters are approved by one motion unless pulled by a Committee Member for discussion or separate action. At this time, any member of the public may ask the Committee to be heard on any item on the Consent Calendar.

REGULAR ITEMS:

- 1. Election of Officers
- 2. Reflection on Child Care Landscape Analysis
- 3. Discussion of Prenatal to 3 System of Care
- 4. Schedule Special Meeting of the Technical Advisory Committee for December

PUBLIC HEARING: (None)

At this time members of the public may address the Committee on any matter not on the agenda but within the jurisdiction of the Committee. The Committee or Chair may limit the length of time each individual may have to address the Committee.

COMMITTEE MEMBER COMMENTS:

PUBLIC COMMENTS:

ADJOURNED:



TAC Agenda Item 1 October 7, 2020

DATE: September 23, 2020

TO: **Technical Advisory Committee Members**

FROM: Kimberly Goll, President/CEO

Election of Officers **ACTION:**

SUMMARY:

The First 5 Orange County Children and Families Commission approved several actions last fiscal year to expand and broaden the membership and scope of its Technical Advisory Committee (TAC). This item requests that TAC members elect two officers to serve as the Chair and Vice-Chair for one-year terms beginning October 7, 2020 to June 30, 2022.

Timbely Doll

DISCUSSION:

The California Children and Families Act requires that each First 5 county commission establish one or more advisory committees to provide technical and professional expertise that will be beneficial in accomplishing the purposes of the Act. In August 2019, First 5 Orange County's policies and procedures were amended to broaden TAC's charge of advancing systems change. focusing on shifting the conditions that hold persistent barriers to serving young children and families in place.

It is recommended that TAC members elect the Chair and Vice-Chair for the term beginning October 7, 2020 through June 30, 2022.

Given that there are several new members, a brief biography of each TAC member is included as Attachment 1.

RECOMMENDED ACTION:

Elect the Commission Chair and Vice-Chair for a term beginning on October 7,2020 and ending on June 30, 2022.

ATTACHMENTS:

1. TAC Member Biographies

CONTACT: Lisa Burke

Susan McClintic



Frank Donavan, Ed.D., Superintendent Magnolia School District

Dr. Frank Donavan is the Superintendent of the Magnolia School District. He has a broad range of experience that includes being a classroom Teacher, School Site Administrator, and District Office Administrator.

Dr. Donavan's educational background includes a Bachelor of Arts in History from UCLA, a Master of Arts in Special Education from Azusa Pacific University, A Master of Science in Education Administration from California State University, Fullerton, and a Doctorate in Educational Leadership from USC.

Dr. Donavan is well respected at the District, County, State, and National level for his collaborative and innovative leadership. He was appointed by the State Superintendent to the AB 250 Committee, which included a year-long process of developing recommendations for all new assessments in California. He is a current Board Member and Past President of the Anaheim Family YMCA, current Board Member and Past President of the Anaheim Rotary Club, and current Chair of the Orange County Superintendents Organization. He has received many awards including the Association of California School Administrators 2020-21 Orange County Superintendent of the Year.

Betsy Ha, Executive Director, Quality and Population Health Management

As Executive Director, Quality & Population Health Management, Betsy Ha is responsible for oversight of several departments, including Quality Analytics, Quality Improvement, Population Health Management and Behavioral Health Integration. Her work is focused on improving the member experience, promoting optimal health outcomes and ensuring efficient care. Ha brings a background in quality improvement practices and is a certified Master Black Belt in Lean Six Sigma.

Prior to joining CalOptima, she held senior leadership positions with OptumCare, Monarch Health Care and AltaMed Health Services. She also brings a unique perspective to her management roles as a registered nurse who worked in patient care for Children's Hospital Los Angeles for several years. Ha holds a bachelor's degree in nursing from University of Maryland and a master's degree in health care management from California State University, Los Angeles. Ha is also a certified yoga instructor specializing in trauma-informed care.

Susan McClintic

Susan McClintic, a seasoned early childhood educator, has extensive teaching, leadership, and program development experience with infants and toddlers, preschool, school-age, and community college students. An advocate for high quality early learning experiences for all children, especially those facing challenges of poverty and other adverse childhood experiences, McClintic recently completed a six-year term as a Board member for Families Forward, a local non-profit providing housing and supportive services for homeless families throughout Orange County.

McClintic has served previous board member and leadership roles with numerous groups benefiting children and families, including the Orange County Child Care and Development Planning Council, Irvine Child Development Center Operating Corporation, Irvine Child Care Project, and Northwood High School PTSA. In 2019, she was named Local Planning Council Outstanding Advocate for Children in Orange County.

Clayton Chau, M.D., Ph.D.

Jackie Filbeck

Yvette Lavery

Susan McClintic

A UCLA graduate, McClintic earned an M.S. degree from Bank Street College of Education, a teaching credential from UC Berkeley, and three years of doctoral level course work in Child Development from UCLA Graduate School of Education. She lives in Irvine with her husband Michael Gilbert M.D., a practicing Family Physician and Associate Regional Medical Director at St. Joseph Heritage. They have two grown children and a two-year-old grandson.

Kenneth McFarland

Kenneth McFarland is an accomplished executive with proven success in leading and inspiring large complex organizations and demonstrated experience in fiscal management, developing talent, creating and driving strategy, marketing, mergers and acquisitions, and assimilating newly merged organizations operationally and culturally as well as vertically and horizontally. McFarland has a deep knowledge of the Orange County healthcare market, as the CEO of Tenet Health's Fountain Valley Regional Hospital, a 400-bed acute care medical campus; and, previously serving as President & CEO at Mission Hospital, a 552-bed acute care, full-service facility and designated trauma center in Mission Viejo, Calif., where he served for 18 years in various senior leadership roles. McFarland is currently the Vice Chair of the First 5 Orange County Children and Families Commission.

McFarland earned his bachelor's degree in accounting and finance from California Polytechnic University, Pomona, an MBA from University of California, Irvine, and, a credential from the California HealthCare Leadership College – Senior Executive Development Program, Berkeley California. Additionally, McFarland is a licensed Certified Public Accountant, California. McFarland has been married to Kristine McFarland for more than 23 years. Their oldest son Jake is a junior at the University of San Diego; and, their son Sean is a freshman at the University of Southern California.

Dr. David Nunez

Dr. David Núñez is a board certified pediatrician and public health professional with broad experience in direct patient care, state and county public health program administration, and child health advocacy. He received his undergraduate degree from Stanford and his medical degree from UC San Diego. In 2002 he received an MPH from the Harvard School of Public Health. He has previous clinical experience as a staff pediatrician with Kaiser Permanente Northern California and served as Asthma Chief for the California Department of Public Health. Currently he serves as Medical Director for the Community and Nursing Services Division in the Orange County Health Care Agency, contributing medical and public health expertise to programs focused on maternal, infant, and child health, and other community public health priorities, including schools reopening amid COVID-19.

Dr. Christine Olmstead, Associate Superintendent of Instruction

Dr. Christine Olmstead has served in a variety of education roles for the past nineteen years. She began her teaching career in 1998 in the Brea Olinda Unified School District in north Orange County, California, and transitioned to the role of Education Technology Specialist in 2002. With a Master's Degree in Curriculum and Instruction and emphasis in Educational Technology, Christine brought a wealth of innovative technology strategies to her district and was instrumental in the development of the Global Information Technology Academy at Brea Olinda High School in Brea, California. In 2006, Christine transitioned into the role of Educational Services Specialist where she provided support and guidance to all K12 staff in a wide variety of areas including data analysis, assessment and accountability, school plan development, educational technology, Professional Learning Communities, Response to Intervention, and Positive Behavior Intervention Supports. In 2009, she became the principal of Arovista Elementary School, a K-6

Title I School in North Orange County, California. In 2011, Christine was awarded her Doctoral Degree in Educational Leadership from California State University, Fullerton. Her dissertation focus was Using Technology to Increase Parental Involvement.

In 2012, Christine joined the Orange County Department of Education. She currently serves as the Associate Superintendent of Instruction overseeing CA MTSS, STEM, Humanities, Learning Support Services, Early Childhood Education, Expanded Learning Programs, Career Technical Education, the Institute for Leadership Development, and LCAP. She brings a strong desire to see all students achieve their goals and develop 21st century skills to insure their success. She is a firm believer in professional learning and serves on a variety of statewide committees that focus on educator development. She has also taught in the Ed Tech Master's program at Cal State Fullerton to stay current with emerging technology and pedagogy. She is actively involved in CISC, CUE, ISTE, and ACSA and has been recognized by both CUE and ISTE for her contributions in leading educators to utilize technology effectively to promote student learning. She has also served as past chair for CISC

Christine Snapper, MSW Division Director of Family Self Sufficiency and Adult Services Christine Snapper is the Division Director for Social Service Agency (SSA) Family Self Sufficiency (FSS) & Adult Services (AS). Christine has worked in SSA for the past 29 years. Christine received her Master's Degree in Social Work from Cal State University Long Beach.

Christine has a strong foundation in SSA. As the Division Director for FSS & AS, she oversees the In-Home Supportive Services (IHSS) program, Adult Protective Services (APS) and the CalWORKs program which includes: Welfare to Work, Policy & Quality Assurance & Workforce Development.

Prior to her current position, Christine worked in SSA -Children & Family Services (CFS) division as a Deputy Division Director and has worked in almost ALL programs in CFS. She has worked in every social worker classification and management classification.

Christine's vast experience includes her involvement with many initiatives/projects over the past 29 years. These include: development & coordination of the Family Resource Center (FRC) platform in partnership with community stakeholders for prevention services in the community, The Home Visiting Program with CalWORKs & First Five OC Children & Families Commission and the Housing Support program (HSP) with CalWORKs. Other projects include: Orange County's Mutual Clients/Linkages Project, California's Continuum of Care Reform (CCR), Orange County Group Home providers transitioning to a Short Term Residential Treatment Program (STRTP), AB74 which focused on stepping children down to family based care, the development of a CSEC Resource and Support Services contract to meet the needs of exploited youth, Development and implementation of the Visitation Coaching program, and oversight of SB 528 which led to a policy on providing *Reproductive Health & Parenting* information for foster-youth.

Additionally, in 2015 Christine developed the Commercially Sexually Exploited Youth (CSEC) program in Orange County. She spearheaded the development of Orange County's Commercially Sexually Exploited Children (CSEC) MOU with county partners and community stakeholders and developed the Orange County CSEC Steering Committee to address the many unique needs of this population.

Timbely Doll



TAC Agenda Item 2 October 7, 2020

DATE: September 22, 2020

TO: **Technical Advisory Committee Members**

FROM: Kimberly Goll, President/CEO

ACTION: Reflection on Child Care Landscape Analysis

DISCUSSION:

At the October 7, 2020 First 5 Orange County Commission meeting, there will be a presentation on the findings from Phase I of the Child Care Landscape Analysis. This analysis describes the availability and type of child care offered for young children in Orange County; the flow of public funding entering the county; and the key providers and partners involved in providing child care. The analysis also highlights bright spots, opportunities, challenges and system barriers that providers and families face when it comes to providing or finding child care.

A copy of the presentation slides are provided as an attachment to this agenda item. Technical Advisory Committee (TAC) members are invited to join the First 5 Orange County Commission meeting to hear the presentation and discussion, and to review the attached slides prior to the TAC meeting immediately following the Commission meeting.

In the coming months, First 5 Orange County staff and consultants will be working to release the findings of the landscape analysis with the help of Commissioners, TAC members, community partners and legislative staff. The goal of this work is both an awareness of the system level problems and the opportunity to co-create a common vision and strategies to address our county's child care needs.

At the TAC meeting, members will reflect on two questions:

- 1. Based on your experience, what finding or findings from the child care landscape analysis caught your attention or interest?
- 2. Do you have networks we can leverage to share Phase I findings or to support the Child Care Landscape Phase II employer and parent outreach?

RECOMMENDED ACTION:

Receive TAC member reflections on the child care landscape analysis.

ATTACHMENT:

Suite 230 Santa Ana

CA 92705

1. Child Care Landscape Analyses – Presentation Slides

Contact: Lisa Burke Orange County Child Care + Workforce Landscape Analysis

Phase I Executive Summary and Next Steps

October 7, 2020



Overview: OC's Child Care + Workforce Analysis

- Phase I: Child Care Landscape
 Scan
 - Conducted Summer 2019-Summer 2020
 - Focus: understand the child care system for children 0-5, with a focus on infants/toddlers
 - Areas researched: key players, supply & utilization of child care, flow of public funding, bright spots, opportunities, challenges, barriers
 - Rebecca Alvarez, NP Strategies

- Phase II: Economic + Workforce Analysis
 - Kicked off in April 2020
 - Focus: assess the impact of child care issues in Orange County on the economy, employers and working parents
 - Dr. Wallace Walrod, Orange County Business Council w/ partnership from NP Strategies



Phase I Summary: Orange County Child Care Landscape Scan



Phase I: OC Child Care Landscape Scan

Methodology

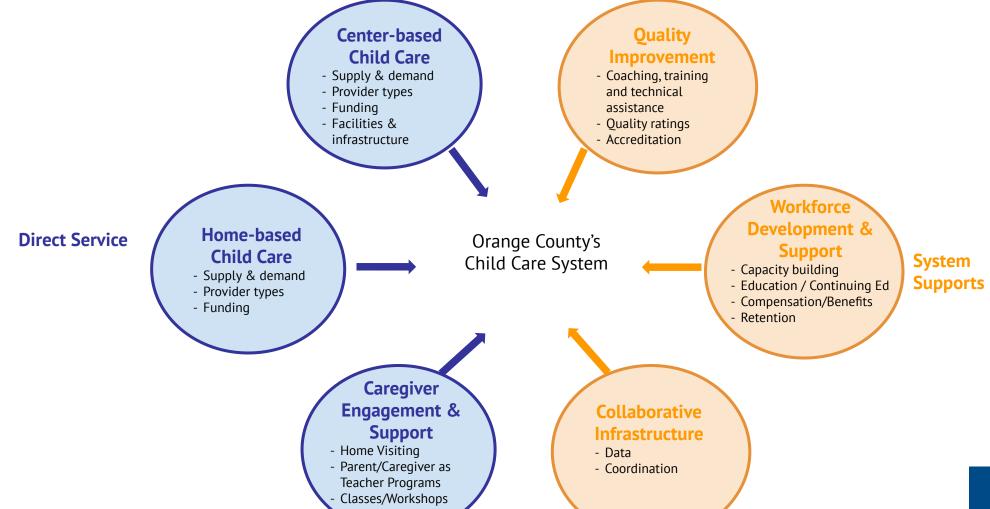
- Extensive interview series (20+ stakeholders)
- Early Learning Specialists from all elementary-serving districts in Orange County
- Partner data analysis
- Secondary research

Limitations

- Timing of data collection (pre-pandemic)
- Demographic data
- Parent/caregiver support programs (e.g. home visiting)
- Special needs programs & funding



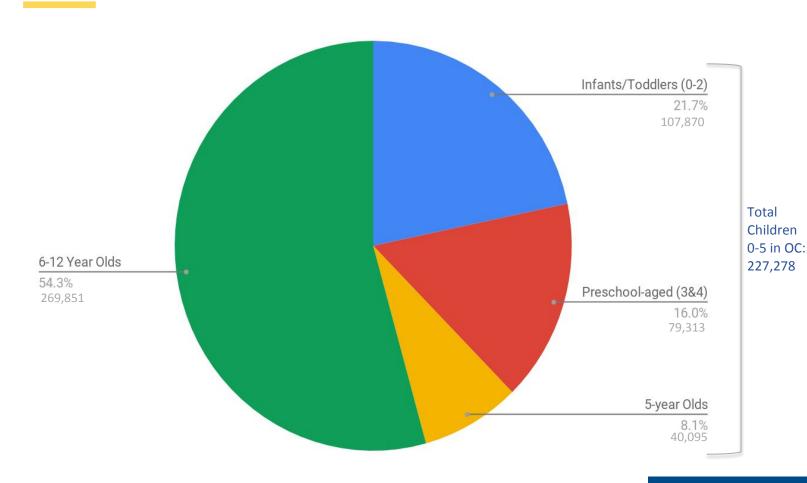
Child Care System Framework







Population of Young Children

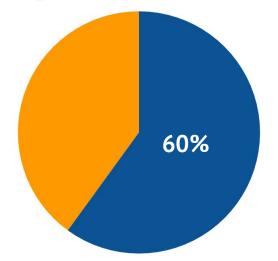




Why Affordable Child Care Matters

- Caregivers' abilities to participate in the workforce
 - Throughout CA, and in Orange County in particular, the high cost of living means that the majority of families with young children rely on all parents/caregivers to work

% of Young Children in OC with All Parents Working



% of Young Children with All Available Parents in the Workforce		
Orange County (0-4)	60%	
California (0-5)	61.40%	



Supply/Capacity Compared to # of Children

	Infants/Toddlers (0-2)	Preschool-age Children (3-4)
Number of Children in Orange County	107,870	79,313
Licensed Capacity in Orange County Licensed Centers Licensed Family Child Care Homes	5,170 licensed slots 4,476 694	55,361 licensed slots 54,274 1,087
Approx. Number of Children Per Licensed Slot	21	1.4
% of Children for Whom a Licensed Slot is Available	5%	70%

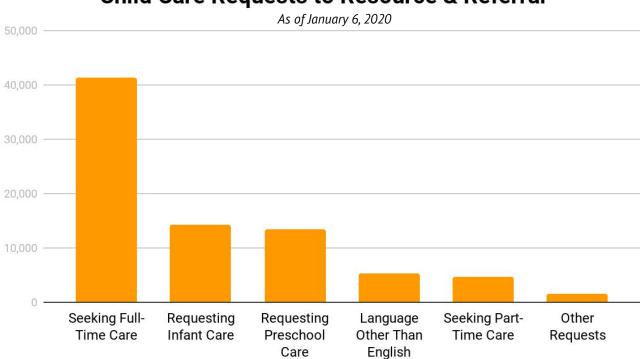


Even if only 1/3 of infants and toddlers in Orange County required child care, there would still only be enough licensed capacity for 1 in 7 children.



Need for Full Day Care

Child Care Requests to Resource & Referral







Need for Nontraditional Hours

"What we [family child care providers] hear the most is the need for infant care and <u>nontraditional hours</u>. We are located in Anaheim and are open nearly 24/7. We are not open on Sundays but we consistently have a lot of demand for weekends--families ask for letters saying that we aren't open on Sundays so they can show their employers and try to not get Sunday shifts." -- Family Child Care Home Provider



Where are Infants/Toddlers Cared For in OC?

- Home-based child care fills an important need for nontraditional hours, flexibility and a home setting
- However, family child care homes comprise a small portion (less than 15%) of licensed capacity for infants/toddlers in the county
- Assumption is that the of majority infants/toddlers are served in unlicensed settings, where health and safety are unknown and may vary



Price of Child Care in OC Breaks Most Families' Budgets



\$15,650

Average Annual Price in OC of Full-time, Center-based Care for 1 Infant/Toddler

\$10,500

Avg Annual Price in OC of Full-time
Center-based Care for 1
Preschooler

\$26,150

Total Avg Annual Cost in OC for a Family w/ 2 Young Children in Full-time Care

26%*

Share of Median Family Income in OC for a Family w/Children 10% is considered "affordable"





Role of Subsidized Programs

- In Orange County, more than half of children 0-4 are eligible for state or federal subsidy based on income
- Subsidized programs provide the most vulnerable children with access to child care



Infants/Toddlers Served in Subsidized Child Care in Orange County, by Program

Program	Number of Children Served (0-2) Total in OC: 107,870 Estimated # Eligible for State or Federal Subsidy: 56,817 (53%)
Title 5: Center Based Child Care	278
Early Head Start	736
Vouchers CA Alternative Payment Program CalWorks Stage 1 CalWorks Stage 2 CalWorks Stage 3	~2,500
Total infants/toddlers served by state and federal subsidized programs (overall % eligible served)	3,514 (6%)



Bright Spots

Direct Service

- ★ Shifts and growth in federal and state funding (e.g. Early Head Start and Center-Based Child Care) to serve more infants/toddler in Orange County
- ★ Role of Family Child Care Homes in supporting families, serving infants/toddlers, and offering nontraditional hours
- ★ Parent/caregiver support programs (e.g. Home Visiting, Learning Links)

System Supports

- ★ Growing appreciation for the importance of quality child care among all sectors
- ★ Early Development Index is becoming more widely recognized as a tool to help us know how children are doing when entering kindergarten
- ★ Quality efforts: Quality Start OC, National Association for the Education of Young Children accreditation
- ★ Innovative programs that serve as examples for high quality child care



Barriers & Gaps

Direct Service

- Scarcity of infant/toddler care in Orange County
- Insufficient and inappropriate facilities for infant/toddler care
- Economics of caring for infants/toddlers are a disincentive for providers
- Need for affordable, quality child care options that meet working caregivers' needs

System Supports

- The child care system in Orange County is fragmented, with different components not always coordinating with one another
- Access to up-to-date, comprehensive data and data sharing on capacity, enrollment and wait lists would help better understand demand and maximize enrollment
- Child care workforce challenges are pervasive in child care, particularly infant/toddler care



First 5 Orange County Opportunities for Impact

Empower champions

- Shine a light on the importance of the child care sector
- Build champions for quality child care across sectors
- Explore what cities and employers can do and support their needs

Coordinate local stakeholders

- Enhance communication and coordination among providers and system players
- Draw more funds into Orange County & leverage those we have

Support system infrastructure

Seek solutions for improved data sharing and access

Work with partners to address systemic change

- Increase reimbursement rates
- Support for child care workers
- Work on state and federal policy





Phase II Update



Key Questions for Phase II

 What are parents/caregivers' and employers' perspectives on child care challenges?

- What is the impact of child care on labor markets, workforce development, the economy, parents and employers?
 - How does Orange County compare to the state and nation?

 What opportunities exist to work with the business community to address child care issues?



Economic Analysis Overview

- Methodology Review
 - Reviewed previous studies, standard economic impact methodology used
 - Selected U.S. Chamber of Commerce Foundation framework
- Identified Economic Impacts
 - Voluntary and Involuntary Separations
 - <u>Voluntary</u>: When parents choose to leave employment due to child care issues
 - <u>Involuntary</u>: When employers end a relationship with an employee because lack of child care interferes with the employee's ability to fulfill job responsibilities
 - Additional Impacts to Consider
 - Full-time workers having to go to Part-time
 - Unable to accept employment at all
 - Unable to go from Part-time to Full-time
 - Workers having to arrive late/leave early due to child care issues
 - Declined promotion



Preliminary Findings

- Overall, economic impacts to employers are large—in the billions of dollars.
- Workers' child care challenges lead to short-term business disruptions that impact employers more than expected.
- Impacts on working parents are even larger.
- Findings are pre-COVID-19; recent surveys suggest the impact will be greater in the COVID era.



Next Steps





Next Steps

- Share findings from the Phase I with different stakeholder groups; invite them to participate in webinars
 - Business Community
 - Civic Leaders
 - Families
- Complete Phase II
 - Economic analysis
 - Employer interviews
 - Parent input
- Bring findings and recommendations back to the Board

- School Districts
- Community Organizations
- Providers



Questions?



Timbely Foll



TAC Agenda Item 3 October 7, 2020

DATE: September 29, 2020

TO: **Technical Advisory Committee Members**

FROM: Kimberly Goll, President/CEO

ACTION: Discussion of Prenatal to Three System of Care

DISCUSSION:

At the August Technical Advisory Committee (TAC) meeting, members requested that staff conduct a landscape scan of Prenatal to Three (PN3) programming, in order to better understand existing services and work being done in Orange County. Additionally, there was a recommendation to develop a logic model to inform the resource needs related to the PN3 system of care. The goal was to provide a framework and information to support the TAC's further discussion of the PN3 system and potential identification of a focus area for TAC work going forward.

Since the August meeting, staff has developed a framework for thinking about a comprehensive PN3 system, based on a review of several national models. The framework (Attachment 2) outlines four foundational pillars of a high functioning PN3 system, summarized below.

- 1. Information and Communication: people know what services are needed, what is available and how to access them.
- 2. Available Services: services are available and accessible to meet needs (there is enough, and the right, services in place).
- 3. Seamless Service Delivery: services and referral mechanisms are interconnected and family centered.
- 4. Evaluation and Measurement: there are mechanisms in place for learning, evaluation, and improvement. Organizations share data and have feedback loops.

Staff is seeking TAC input on the framework: do these pillars seem correct? Is anything missing or need modification?

Along with the system framework, staff has begun to develop a landscape scan that delineates services and interventions in the PN3 space (Attachment 3). The landscape scan is organized by service or intervention, listing the provider, description of services, and information about how those services can be accessed by families. We began with PN3 services or interventions that are either funded by, or well-known to First 5 Orange County, recognizing that this is only a partial listing of available PN3 services in Orange County. As the TAC considers the PN3 system framework, it may be helpful to review the landscape scan to help narrow the TAC's desired focus. The landscape analysis covers services/topics ranging from prenatal care to post partum support, infant and toddler development, children and family mental, parenting programs and more.

While developing the landscape scan, it became apparent that the PN3 field is large, with many layers and complexities. Many of these services have common elements and access points and

Suite 230

Santa Ana

CA 92705

there are opportunities for coordination of parent-facing information and messaging, services and referrals, and training, data sharing and feedback loops.

To continue this work, staff recommends some next steps. First is to continue building the PN3 landscape scan, adding countywide partners and services. Staff could meet with each TAC member and/or their staff to add their services to the PN3 table, and identify additional partners to interview. In addition to understating programming and identifying available services, we would ask about where TAC members see intersection among partners of vision and programming and opportunities to leverage each other's work.

Additionally, we could reengage service providers to better understand and clarify their priorities for system improvement. First 5 Orange County hosted provider convenings in February of 2019, where several ideas for system improvements were generated. Since it has been more than a year since those convenings, it may be beneficial to reengage these community partners in the discussion of system work and countywide priorities.

RECOMMENDED ACTION:

Discuss prenatal to three system framework and landscape scan and recommend next steps to continue building the PN3 system of care.

ATTACHMENT:

- 1. Power Point Presentation
- 2. PN3 System Framework
- 3. PN3 Landscape Scan

Contact: Lisa Burke

First 5 Orange County
Technical Advisory
Committee

October 7, 2020



PN3 System Framework

Information, Available Services **Seamless Service Delivery** Evaluation, (Through Any Open Door) Communication Measurement, Services are People know what is Services, referral available and Organizations share mechanisms are needed, available, accessible data, have feedback interconnected. how to access family-centered loops Messaging Access Social Media Services are Measurement Workforce Capacity available. • EDI, QRIS PSAs Sufficient number. convenient Bridges HV Language, literacy type of providers Eligibility Database considerations · Trained, diverse • Requirements are SMART Outcomes Education workforce known Tracking clients Prenatal care Provider distribution Enrollment across services, **Responsive Systems** Developmental · Processes are organizations milestones Cultural diversity simple, easy to loss to follow-up Engagement · Trauma-informed understand Parents Learning Coordination, integration Multiple · Neighborhoods, Training, TA, · Services, referrals enrollment sites Evaluation community Financing models Enrollment is · CQI, other QI Providers Policies coordinated initiatives

FIRST5
ORANGE COUNTY

9/30/2020



Examples of First 5 work within the pillars

Pillar 2: available services

- First 5 recently funded 3-years of home visiting services including prenatal, infant and toddler
- We are working on:
 - Increasing pathways to home visiting (referrals from hospital screenings, from community clinics, from other channels)
 - Increasing uptake in services from referrals
 - Looking at services from an equity lens reaching all segments of OC's children/families

Pillar 4: seamless service delivery

- First 5 CA Home Visiting Coordination project
- Partners include Children's Bureau, Priority Center, MOMS OC, HCA, SSA, OCDE, Head Start, Rancho Santiago Community College District
- Partners will co-create a plan to identify and overcome barriers to home visiting coordination and alignment.



Thoughts on the Framework and Pillars

- Do these pillars seem right?
- Is anything missing or need modification?
- Is there a particular pillar you are working on, or interested in working on as a TAC?



DESCRIPTION OF SERVICES	PRENATAL	INFANT 0-12 MONTHS

BEFORE BIRTH - PR	RENTAL CARE, SUPPORT FOR MOM'S WITH SUBSTANCE USE O	OR MENTAL H	IEALTH CO
MOMs Orange County	Monthly home visits and group classes, health screenings, education and referrals, (and after birth, infant development screening, health education and referral services)	х	х
Perinatal Assessment and Coordination Team (PACT)	Perinatal Assessment and Coordination Team (PACT) conducts outreach efforts to identify pregnant women who have histories of substance abuse, physical, mental and or/sexual abuse, chronic mental illness, high risk medical conditions, or Perinatal Mood and Anxiety Disorder. Program provides case management and educational services and services to pregnant women that includes: support in accessing and maintaining prenatal care, abstaining from alcohol and illicit drug use, and stabilizing their socioeconomic environment, health and psychosocial assessments, coordination of care, and education about pregnancy, infant care, nutrition, and infant growth and development, and other content areas that impacts a child's health and growth development	х	х
CalOptima Bright Steps (Comprehensive Perinatal Support Program (CPSP) – BrightSteps is CPSP)	CalOptima's CPSP (if a woman is in a health network, the health network, the health network is responsible for services) for OC residents who are pregnant or thinking of becoming pregnant and Medi-Cal eligible.	х	х

Building out the PN3 Landscape Scan

- Does this approach of completing a detailed landscape analysis make sense?
- What other questions or activities would support understanding and building a countywide PN3 system?





Next Steps

- Interview TAC members and/or their staff
 - Identify PN3 services and accessibility
 - Identify intersections with the framework and opportunities for leveraging
- Reengage Providers
 - Build on February 2019 convenings
 - Reaffirm system priorities, intersections and opportunities for leveraging



PN3 System Framework

Information, Communication

People know what is needed, available, how to access

Messaging

- Social Media
- PSAs
- Language, literacy considerations

Education

- Prenatal care
- Developmental milestones

Engagement

- Parents
- Neighborhoods, community
- Providers

Available Services

Services are available and accessible

Access

 Services are available, convenient

Eligibility

 Requirements are known

Enrollment

- Processes are simple, easy to understand
- Multiple enrollment sites
- Enrollment is coordinated

Seamless Service Delivery (Through Any Open Door)

Services, referral mechanisms are interconnected, family-centered

Workforce Capacity

- Sufficient number, type of providers
- Trained, diverse workforce
- Provider distribution

Responsive Systems

- Cultural diversity
- Trauma-informed

Coordination, integration

- Services, referrals
- Financing models
- Policies

Evaluation, Measurement,

Organizations share data, have feedback loops

Measurement

- EDI, QRIS
- Bridges HV Database
- *SMART* Outcomes

Tracking clients

- across services, organizations
- loss to follow-up

Learning

- Training, TA,
- Evaluation
- CQI, other QI initiatives

	DESCRIPTION OF SERVICES	PRENATAL	INFANT 0-12 MONTHS	TODDLER 12-36 MONTHS	HOW SERVICES ARE ACCESSED	COMMENTS	CONTACT			
HEALTHCARE & HEALTHCARE ENROLLMENT										
California Children's Services (CCS)	CCS is a statewide program that arranges and pays for medical care, equipment and other services for children and young adults under 21 years of age who have certain serious medical conditions. The CCS program provides diagnostic and treatment services, medical case management, and physical and occupational therapy services to children under age 21 with CCS-eligible medical conditions. The CCS program is administered as a partnership between county health departments and the California Department of Health Care Services (DHCS). Currently, approximately 70 percent of CCS-eligible children are also Medi-Cal eligible.		х	X	Examples of CCS-eligible conditions include, but are not limited to, chronic medical conditions such as cystic fibrosis, hemophilia, cerebral palsy, heart disease, cancer, traumatic injuries, and infectious diseases producing major sequelae. CCS also provides medical therapy services that are delivered at public schools.					
Whole Child Model (care coordination for children who have CCS qualifying conditions and are insured via CalOptima)	The Whole-Child Model (WCM) is a program that helps children with a CCS qualifying conditions to get care coordination and access to care. The WCM program combines a child's Medi-Cal and CCS benefits under CalOptima.									
CalOptima	Largest health care provider for low-income children, pregnant women, adults, seniors and people with disabilities	х	х	X	Apply online: www.coveredca.com to apply online Apply by mail: Covered California P.O. Box 989725 West Sacramento, CA 95798-9725	CalOptima, a county-organized health system (health plan) that serves more than 770,000 low-income children, adults, seniors and persons with disabilities., CalOptima has				

grown to be the

	DESCRIPTION OF SERVICES	PRENATAL	INFANT 0-12 MONTHS	TODDLER 12-36 MONTHS	HOW SERVICES ARE ACCESSED	COMMENTS	CONTACT
					Or mail it to your local county office. Apply in person: Through the Orange Co. Social Services Agency. Go to https://www.ssa.ocgov. com/about/locations/of fice location list for a list of offices Apply by phone: Call the Orange Co. Social Services Agency at 1-800-281-9799 Monday—Friday from 7 a.m.—5 p.m.	single largest health insurer in Orange County	
Community Health Initiative of Orange County (CHIOC)	CHIOC helps families by screening them for health care and social services programs, determining their eligibility and assisting them with the enrollment process.	X	Х	X	Enrollment specialists help families determine eligibility for services; http://www.chioic.org; 855-927-8333		
BEFORE BIRTH - PR	RENTAL CARE, SUPPORT FOR MOM'S WITH SUBSTANCE USE C	OR MENTAL H	EALTH CONC	CERNS			
MOMs Orange County	Monthly home visits and group classes, health screenings, education and referrals, (and after birth, infant development screening, health education and referral services)	х	х		Child/family may be referred from a hospital screening, community provider, or self-referred. Previously established relationships with OB offices for prescription referral" but need to	*As of August 2020, follows infants until 13 months of age	

	DESCRIPTION OF SERVICES	PRENATAL	INFANT 0-12 MONTHS	TODDLER 12-36 MONTHS	HOW SERVICES ARE ACCESSED	COMMENTS	CONTACT
					verify if this is currently done. www.momsorangecoun ty.org 1-800-787-5858		
Perinatal Assessment and Coordination Team (PACT)	Perinatal Assessment and Coordination Team (PACT) conducts outreach efforts to identify pregnant women who have histories of substance abuse, physical, mental and or/sexual abuse, chronic mental illness, high risk medical conditions, or Perinatal Mood and Anxiety Disorder. Program provides case management and educational services and services to pregnant women that includes: support in accessing and maintaining prenatal care, abstaining from alcohol and illicit drug use, and stabilizing their socioeconomic environment, health and psychosocial assessments, coordination of care, and education about pregnancy, infant care, nutrition, and infant growth and development, and other content areas that impacts a child's health and growth development	х	х		Home visits: child/family may be referred from a hospital screening, community provider, or self- referred www.ssa.ocgov.com/go v/health/phs/about/ph n/specialized/psasi.asp (714) 834-7900		
CalOptima Bright Steps (Comprehensive Perinatal Support Program (CPSP) – BrightSteps is CPSP)	CalOptima's CPSP (if a woman is in a health network, the health network, the health network is responsible for services) for OC residents who are pregnant or thinking of becoming pregnant and Medi-Cal eligible. CPSP perinatal support services provided by certified CPSP providers. CPSP provides a wide range of culturally competent services to Medi-Cal pregnant women, for conception to 60 days postpartum. In addition to standard obstetric services, women receive enhanced services in the areas of nutrition, psychosocial and health education.	х	х		Low income Medi-Cal eligible pregnant and postpartum women: www.caloptima.org/en/Features/Pregnancy.asp X 714-246-8895 1-888-587-8088 and ask for the Health Management department. TDD/TTY users can call toll-free at 1-800-735-2929		
Presumptive Eligibility for Pregnant Women	Medi-Cal program providing immediate, temporary coverage for prenatal care to low-income pregnant	Х			For CA residents not currently receiving		

	DESCRIPTION OF SERVICES	PRENATAL	INFANT 0-12 MONTHS	TODDLER 12-36 MONTHS	HOW SERVICES ARE ACCESSED	COMMENTS	CONTACT
(PE4PW)	patients pending a formal Medi-Cal application. The program offers specific ambulatory (walk-in) prenatal care and prescription drugs for conditions related to pregnancy. Program does not cover labor and delivery, or inpatient care				coverage through Medi- Cal. If pregnant not have had PE enrollment period during current pregnancy		
HCA & Perinatal Council - Every Woman OC	A website resource for anyone who is thinking of becoming pregnant, is pregnant, or has a new baby. Goal is to provide information and resources necessary to experience pregnancy and parenting in a safe and healthy way.	Х			Families and/or children can be linked to services by accessing: https://everywomanoc.org/		
St. Joseph's Health	Comprehensive prenatal services offered throughout Providence/St. Joseph's Hospitals throughout the County.	х			Patients at St. Joseph's		Most hospitals throughout Orange County offer prenatal services, this is just an example of one.
POSTPARTUM SUF	PORT						
Breastfeeding Support Program – HCA	Promotes and supports public health efforts to make breastfeeding the normal method of infant feeding and nutrition for at least the first 6 months of life	X	Х		Families with infants: www.ochealthinfo.com /phs/about/family/mca h/bp; For more information, call the Health Referral Line (800) 564-8448 TDD (phone for the hearing impaired) (800) 801-7100		
Family Support Network	Postpartum depression screening for mothers of children under the age of one year old		Х	х	Child/family may be referred from a hospital or community provider, or self-referred www.fsn-oc.org;		

	DESCRIPTION OF SERVICES	PRENATAL	INFANT 0-12 MONTHS	TODDLER 12-36 MONTHS	HOW SERVICES ARE ACCESSED	COMMENTS	CONTACT
DADWC FIRST VEAS					(714) 447-3301		
Infant Home Visitation Children's Bureau Priority Center	Home visiting case management and parent education provided by Children's Bureau and Priority Center for families with children less than 18 months of age meeting Bridges risk factors and/or professional discretion	DEVELOTIV	X		Home Visits: Child/family may be referred from a hospital screening**, community provider, Help Me Grow or self-referred Family may also be referred through Neighborhood Resource Network/SSA* Family may also be referred through CalWORKs* Family may also be referred through Calwork/SSA* Family may also be referred through Calworks* Family may also be referred through the DULCE program's Family Specialist		
Teen Moms: Public Health Nursing - Nurse Family Partnership	Public Health Nurses (PHNs) provide intensive support for child health and development to first-time, teen/young mothers during their pregnancy and for two years after their child is born. Mother must enroll in program prenatally.	х	х	Х	Home visits: Pregnant women may be referred from community provider, or self-referred		
Medically High-Risk	PHNs provide growth and development assessment,		Х	Х	Home visits;		

^{*} There is a known and confirmed structured referral system in place between the referring agency and the receiving agency.

	DESCRIPTION OF SERVICES	PRENATAL	INFANT 0-12 MONTHS	TODDLER 12-36 MONTHS	HOW SERVICES ARE ACCESSED	COMMENTS	CONTACT
Infants	parental education and assistance in accessing necessary health services for high-risk infants discharged from the Neonatal Intensive Care Unit (NICU) due to conditions that put them at risk for developmental delays and/or continued medical conditions				child/family may be referred from a hospital screening, community provider, or self- referred		
MOMS OC	A key component of MOMs OC home visitation program is infant health and development. Includes screening, education, positive role modeling and referrals for delays. Women enroll in the home visiting program prenatally at any stage of pregnancy. Mother and children are followed for 12 months postpartum	х	х		Child/family may be referred from a hospital screening, community provider, or self-referred		
Project DULCE	A universal innovative pediatric-care based intervention through which primary care clinical sites and an interdisciplinary team proactively address social determinants of health and promote the healthy development of infants from birth to 6 months of age. Families must enroll in services within infant's first month of age.		х		Families of CHOC patients (ages 0 – 6 months) seen at Clinica Para Ninos and Santa Ana and Garden Grove Boys and Girls Club clinic sites are referred by clinic staff.		
NICU Babies: Miracle Babies	Miracle Babies was established in 2009, to provide financial and supportive services to parents with hospitalized newborns receiving treatment in Neonatal Intensive Care Units (NICU).		Х		Families with babies in the NICU at CHOC and UCI: www.miraclebabies.org (858)633-8540		
INFANT AND TOD	DLER DEVELOPMENTAL SCREENING – COMMUNIT	Y-BASED SCR	EENING SER\	/ICES (services	listed below are in addition	n to screenings a child	receives in their health
Family Support Network	Comprehensive developmental screening and health evaluation services for children 0-5		Х	Х	Child/family may be referred from a hospital or community provider, or self-referred: www.fsn-oc.org		

	DESCRIPTION OF SERVICES	PRENATAL	INFANT 0-12 MONTHS	TODDLER 12-36 MONTHS	HOW SERVICES ARE ACCESSED	COMMENTS	CONTACT
					(714) 447-3301		
Help Me Grow	Connects parents and caregivers provided with the information and connection to developmental screening opportunities in the community. If eligible, children can be enrolled in the Help Me Grow Developmental Screening Program for families with children 0-8 years		х	X	Services accessed by contacting HMG, medical providers, early care and education providers; community and service providers and self-referral: http://www.helpmegrowoc.org/; 1-866-GROW-025		
Toddler Home Visitation • Children's Bureau • Priority Center	Case management and parent education provided by Children's Bureau and Priority Center for families with children 18 months to 5 years of age meeting Bridges risk factors and/or professional discretion; for children 0 – 5 meeting Neighborhood Resource Network eligibility; and for children through 24 months if CalWORKs eligible.			Х	Home visits Child/family may be referred from a hospital screening*, community		
					provider, or self- referred Child may also be referred through Neighborhood Resource* Network/SSA Child may also be referred through CalWORKs*		
Regional Center of	Federally funded intervention services for infants and		Х	Х	Assessed by RCOC staff	Regional Center of	

^{*} There is a known and confirmed structured referral system in place between the referring agency and the receiving agency.

	DESCRIPTION OF SERVICES	PRENATAL	INFANT 0-12 MONTHS	TODDLER 12-36 MONTHS	HOW SERVICES ARE ACCESSED	COMMENTS	CONTACT
Orange County	toddlers with a developmental delay or disability, For families with children 0-3. Infants and toddlers (up to 36 months of age) with a developmental delay or disability or who have certain risk factors are eligible for early intervention services through RCOC. Funded by the federal government, this early intervention program is called "Early Start" in California.				for eligibility: www.rcocdd.com 714-796-5100	Orange County (RCOC) is one of 21 private, nonprofit organizations contracted by the State of California to coordinate lifelong services and supports for individuals of all ages with developmental disabilities and their families. The regional center is the first stop for those seeking to obtain local services and supports to help them live safely and with dignity in the community.	
Pretend City	Provides education to parents and caretakers on the importance of performing regular developmental checkups on children ages 0-5.		Х	Х	Community referrals: www.pretendcity.org 949-428-3900		
Blind Children's Learning Center	Prepares children with visual impairments for a life of independence. Serves birth – 22 years of age		х	Х	Birth-22 individuals with visual impairments: www.blindkids.org; (714) 573-8888		
Kid Builders App	Easy to do at home or anywhere: activities to help children grow in six areas: mind, words, body, relationship, safety and health.	Х	Х	Х	App for children to be used on laptops, iPad, phones, computers, etc. https://kidbuildersapp.firebaseapp.com/#/age		

	DESCRIPTION OF SERVICES	PRENATAL	INFANT 0-12 MONTHS	TODDLER 12-36 MONTHS	HOW SERVICES ARE ACCESSED	COMMENTS	CONTACT
CHILDREN IN CHILI	O WELFARE/FOSTER CARE — ASSISTANCE FOR CHILD	REN AND FAN	MILIES IN THE	CHILD WELFA	RE SYSTEM		
Early Childhood Systems of Care	Funded by the Social Services Agency and First 5 Orange County to address the health and development needs of the children ages 0-5 entering the Child Welfare System. HCA Public Health Nurses provide intensive case management to ensure that children have developmental screenings, primary care providers, primary dental services, and linkages to other community resources to maximize their potential. Proposed pilot model will be developed over the next year to focus on substance abuse infants in foster care		х	X	Referrals from SSA (There is a known and confirmed structured referral system in place between the referring agency and the receiving agency)		
EARLY LEARNING	AND KINDERGARTEN READINESS – ASSISTANCE FO	OR CHILDREN	TO BE READ	FOR KINDER	GARTEN		
School Readiness: HCA - School Readiness - Children's Bureau - Priority Center	In-home visitation program to identify developmental concerns and/or behavioral issues, case management, and parent education using Triple P curriculum for children 0-8		Х	Х	Families with children preparing to enter school within Orange County with priority given to homeless families and those at risk of homelessness and those in transitional living situations www.ochealthinfo.com/bhs/about/pi/support/tots; (714) 480-4678		
OCDE Learning Links	Interactive parent child program that helps families to learn school readiness skills for children.		Х	X	The Learning Link offers various hands-on academic learning centers for children and their parents, as well as educational toys to		

	DESCRIPTION OF SERVICES	PRENATAL	INFANT 0-12 MONTHS	TODDLER 12-36 MONTHS	HOW SERVICES ARE ACCESSED	COMMENTS	CONTACT
					stimulate young minds and encourage parent- child interaction https://ocde.us/ (714) 966-400		
Orange County Head Start ¹	Early Head Start is a comprehensive child development program designed to meet the educational, emotional, social, health, and nutritional needs of children and families. Provide comprehensive early education programs for children and their families, including a home-based option, with special emphasis on promoting children's school readiness in the areas of language and cognitive development, early reading, science, mathematics, social skills, health and physical development	X	x	X	Early education services for pregnant mother, and families with infants, toddlers and preschoolers: http://ochsinc.org/; (714) 241-8920: Questions about enrolling your child: enrollment@och sinc.org or click here General Information: info@och sinc.org Human Resources: jobs@ochsinc.org or click here Questions about New Direct Service to Orange: questions@ochsinc.org		
Rancho Santiago Community College	Early Head Start is a comprehensive child development program designed to meet the educational, emotional, social, health, and nutritional needs of children and families. provide comprehensive early education programs for children and their families, including a home-based	Х	х	Х	Early education services for pregnant mother, and families with infants, toddlers and preschoolers: www.rcocdd.com/frc/cc		

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¹ Funded by the United States Department of Health and Human Services

	DESCRIPTION OF SERVICES	PRENATAL	INFANT 0-12 MONTHS	TODDLER 12-36 MONTHS	HOW SERVICES ARE ACCESSED	COMMENTS	CONTACT
	option, with special emphasis on promoting children's school readiness in the areas of language and cognitive development, early reading, science, mathematics, social skills, health and physical development.				frc/resources/early- learning-programs/; (714) 796-5100		
THINK Together Early Learning Program	Support children and families with children 0-5, many of whom English is a second language. Children are enrolled in early literacy programs, and parents receive literacy information and assistance at community events. THINK Together also distributes books to children		х	х	Families with children 0-5; https://thinktogether.org; (714) 543-3807		
SUPPORT FOR EAT	ING DIFFICULTIES — EATING SUPPORT						
Family Mealtime Program - Child Guidance Center (CGC)	Family Mealtime Coaching Program is through the Child Guidance Center and is modeled after PCIT, the program helps families dealing with eating difficulties, including overeating and extreme pickiness. Using live-coaching, the program teaches parents positive mealtime communication skills and methods for promoting healthy attitudes toward food			Х	CGC staff determines eligibility. For families and children ages 2-10; www.childguidancecent eroc.org		
SUPPORT ACCESSI	NG FOOD AND OTHER BASIC NEEDS - BASIC ASSIS	STANCE					
WOMEN, INFANTS AND CHILDREN (WIC)	WIC provides supplemental food, nutrition education, breastfeeding support and help finding health care and other community services for low to moderate-income pregnant, breastfeeding and postpartum women, and infants/children up to age 5 who are nutritional risk. The purpose of WIC is to prevent health problems and to improve the health of program participants during critical times of growth and development. WIC offices are administered by HCA or PHFE in Orange County	х	X	X	To qualify for WIC, you must meet income guidelines and be in any of the categories below: A pregnant woman A woman breastfeeding a baby under 1 year of age A woman who had a baby or was		

	DESCRIPTION OF SERVICES	PRENATAL	INFANT 0-12 MONTHS	TODDLER 12-36 MONTHS	HOW SERVICES ARE ACCESSED	COMMENTS	CONTACT
					pregnant in the past 6 months A baby up to his or her first birthday A child up to his or her fifth birthday		
2-1-1 OC	Comprehensive information and referral system for OC, all ages not just children. 211 OC provides a resource database of health and human services 24/7	X	X	X	Phone/website-based info. & referral system; www.211oc.org By dialing 2-1-1, you are linked to a live, highlytrained, Information & Referral Specialist who will help you navigate through your situation by assessing your needs and then matching you to the most appropriate resources in your community. Assistance is confidential and offered in more than 170 languages. If dialing 2-1-1 does not work from your phone, you may also dial: (888) 600-HELP ((888) 600-4357) toll free (949) 646-HELP ((949) 646-4357) local Or text your zip code to 898211		

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DENTAL SERVICE	S — ORAL HEALTH						
Denti-Cal	The Medi-Cal Program currently offers dental services as one of the program's many benefits. Under the guidance of the California Department of Health Care Services, the Medi-Cal Dental Program aims to provide Medi-Cal members with access to high-quality dental care. This website provides important information about the Medi-Cal Dental Program for members and providers.		х	Х	For children and families on Medi-Cal. https://dental.dhcs.ca.gov/Contact_Us/		Fee for service
Healthy Smiles of Orange County	Mission is to improve the oral health of children 0-5 in OC through prevention, education, access to treatment and advocacy		х	Х	For children from low- income backgrounds and children with special needs: https://healthysmilesoc .org/		
INFORMATION A	ND REFERRAL — SERVICES REFERAL						
Help Me Grow	Connects children and their families to developmental services to enhance the development, behavior and learning of children birth through eight years. By calling the toll-free number (1.866.476.9025) or using the online link, parents, caregivers, child care providers, early educators and health care providers have a point of access to developmental services for all young children who live in Orange County in English and Spanish		х	X	Phone/website-based info. & referral system http://www.helpmegrowoc.org/; 1-866-GROW-025		
2-1-1 OC	Comprehensive information and referral system for OC, all ages not just children. 211 OC provides a resource database of health and human services 24/7	х	х	Х	Phone/website-based info. & referral system; Phone/website-based info. & referral system; www.211oc.org By dialing 2-1-1, you are linked to a live, highlytrained, Information &		

	DESCRIPTION OF SERVICES	PRENATAL	INFANT 0-12 MONTHS	TODDLER 12-36 MONTHS	HOW SERVICES ARE ACCESSED	COMMENTS	CONTACT
					Referral Specialist who will help you navigate through your situation by assessing your needs and then matching you to the most appropriate resources in your community. Assistance is confidential and offered in more than 170 languages. If dialing 2-1-1 does not work from your phone, you may also dial: (888) 600-HELP ((888) 600-4357) toll free (949) 646-HELP ((949) 646-4357) local Or text your zip code to 898211		
Child Care Referral & Assistance: Children's Home Society Resource and Referral	The Resource and Referral (R&R) Program, available Monday through Friday from 9:00 a.m. to 3:30 p.m., provides parents and guardians with information about child care options, provides referrals to resources available in your community, and gives referrals to licensed child care programs throughout Orange County. R&R Specialists can help find licensed child care based on your family's needs		X	X	Parents and caregivers throughout OC can access the R&R program hotline through the CHS website: https://www.chs-ca.org/contact-us		
Family Homelessness Info. & Referral: Family Solutions Collaborative	Coalition of family shelter providers formed to streamline the process for homeless families to be connected to the services they need	х	х	х	Assistance for homeless families can be received by contacting: https://211oc.org/get-help/211oc-can-help/families-experiencing-		

	DESCRIPTION OF SERVICES	PRENATAL	INFANT 0-12 MONTHS	TODDLER 12-36 MONTHS	HOW SERVICES ARE ACCESSED	COMMENTS	CONTACT
					homelessness.html		
HCA - OC Links	Health Care Agency (HCA) Behavioral Health Services (BHS) Information and Referral Line is accessed through toll-free phone number or through live-chat via the internet. Trained Clinical Navigators provide screening, information, referral and warm-handoff phone-based linkage whenever possible to HCA BHS programs and Services	Х	х	Х	Families, community providers, agencies, etc. can contact 855-OC- LINKS (855-625-4657)		
CHILDREN'S MENT	AL HEALTH						
Start Well: Mental Health Consultation for Early Care and Education	Provide early childhood mental health consultation in early care and education programs both in licensed home and center-based environments, to promote social and emotional development, prevent challenging behaviors, and identify and link to clinical mental health services within the county		х	Х			
Children's Mental Health: Ages 0-17 Support Services: Full-Service Partnership for Children and Transitional Age Youth (FSP)	FSPs are capable of providing an array of services to the individual and his or her family that are well beyond the scope of traditional clinic-based outpatient mental health services. Depending on the individuals'/families' self-identified needs, the programs address emotional, mental and physical health, housing, transportation and other supports to promote stability and successful functioning within the community. Services and linkages are provided in the home or community at the convenience of the participating individual/family. FSPs provide or link to a wide array of services and supports, guided by a commitment to do "whatever it takes," to help an individual and his or her family achieve self-defined goals toward resilience and wellness.		х	X	Families and/or children can be linked to services by accessing: https://www.ochealthinfo.com/bhs/about/cys/full service partnerships (fsp)		
Family Early Intervention: HCA- Stress Free Families	Early intervention program to serve families with previous involvement with SSA for allegations of abuse/neglect. Program aims to assist families with behavioral health problems impacting family functioning.		Х	Х	Families referred from SSA		

	DESCRIPTION OF SERVICES	PRENATAL	INFANT 0-12 MONTHS	TODDLER 12-36 MONTHS	HOW SERVICES ARE ACCESSED	COMMENTS	CONTACT
	Evaluation/assessment, case management, and brief counseling services are provided at the home or at another convenient location.						
PARENT/FAMILY N	MENTAL HEALTH – MENTAL HEALTH SERVICES						
Family Mental Health- NAMI OC Family Support Services	Family Support Services program is intended to establish a unified family support system for families and caretakers of those who have behavioral health conditions. Family support services focus on supporting and educating families about behavioral health issues to prevent the development of behavioral health conditions in other members of the family. Family support services include: group support, weekly peer mentor support, educational workshops, classes and presentations, volunteer family mentor networks and after-class-care		х	X	Families, children, individuals can be linked to services through: www.namioc.org; warmline available 24/7: 714-991-6412; toll-free 877-910-9276		
Maternal Mental Health: Hoag Maternal Mental Health Program	Universal screening for maternal depression; connection to support services; early intervention and treatment, and community education	Х	Х		Patients in the Hoag Healthcare system		
Maternal Mental Health: Mission Maternal Mental Health Intensive Outpatient Program	Group and individual treatment, psychiatric evaluation and medication management, weekly family group sessions to promote bonding.	х	Х		Patients in the Providence Healthcare system		
Maternal Mental Health: UCI Medical Center	UCI Health offers a full range of obstetric services, from pre-pregnancy genetic testing and planning through postpartum care for mother and baby. UCI Medical Center provides the only combined level III perinatal and neonatal program in Orange County, so they are fully equipped with the technology and specialists to manage high-risk pregnancies and at-risk fetuses	х	Х		Patients in the UCI Healthcare system		
Mental Health Support for Expectant/New	Expectant and new parents, during pregnancy or within 12 months of having a child up to one year postpartum who	Х	Х		Any expectant or new parent can access		

	DESCRIPTION OF SERVICES	PRENATAL	INFANT 0-12 MONTHS	TODDLER 12-36 MONTHS	HOW SERVICES ARE ACCESSED	COMMENTS	CONTACT
Parents: Orange County Parent Wellness Program	are experiencing depression and/or anxiety: assessment, case management, counseling, parenting education, coordination, and linkage to community services				services as well as County programs, non- County community partners and self- referrals. (714) 480- 5160 https://www.ochealthin fo.com/bhs/about/pi/e arly/pwp		
Military Family Support: Continuum of Care for Veterans and Military Families Child Guidance Center	The Continuum of Care for Veterans and Military Families project integrates military culture and services into Family Resource Centers (FRCs) located throughout Orange County. The project is staffed with trained clinicians and peer counselors with experience and knowledge of military culture and issues. The purpose of this integration is to train non-veteran organizations on how to identify, screen, and serve military connected families, thereby increasing access to this underserved population		х	X	Families for military connections can assess services through referrals from the community and Veteran's Organizations. Contact 714) 953-4455; www.childguidancecent er.com		
Parent Mental Health: Connect the Tots – HCA Now called OC Parent Wellness Program Track II	Service primarily consists of counseling, education, and referral to parents struggling with mental health issues that are impeding their ability to parent their children. Screenings and children's and family needs assessment, parent education and training, case management and referral, and linkage to community resources. Services include social/emotional screening and assessment, intervention, parent education, skills building, case management, linkage and collaboration with existing community resources. Referrals to mental health other services will be provided as needed.		х	Х	Services accessed by contacting: http://ochealthinfo.com/pi; (714) 480-4678		

	DESCRIPTION OF SERVICES	PRENATAL	INFANT 0-12 MONTHS	TODDLER 12-36 MONTHS	HOW SERVICES ARE ACCESSED	COMMENTS	CONTACT
Veteran's Support: Strong Families Strong Children Collaborative Program Intent • Child Guidance Center	To improve the health and well-being of veterans, military families and children throughout Orange County by engaging the community, building resiliency, and creating safer, more stable home environments.		X	X	Contact: (714) 953-4455, ext. 661 for a consultation		
PARENT/FAMILY S	UBSTANCE USE SUPPORT						
OC HCA Adult & Older Adult Behavioral Health (AOABH)	Drug Medi-Cal Organized Delivery System (DMC-ODS) services provided to clients needing treatment for substance use. Client may self-refer to clinic or contact Beneficiary Access Line (BAL) after which client selecting SUD option is screened for Medi-Cal eligibility, receives brief level of care screening for substance use disorder, then a care coordinator schedules an appointment or providers referral to appropriate level of care.	X			Postpartum care provided also	Beneficiary Access Line (BAL) directs clients to appropriate resource 24/7: 800-723-8641 Numbers to SUD clinics Aliso Viejo Clinic 949-643-6901 Anaheim Clinic 714-517-5140 Santa Ana Clinic 714-480-6660 Westminster Clinic 714-934-4600	
MAT Connect	3-year grant funded by CalOptima to address the opioid epidemic in California. Federally Qualified Health Centers provide a holistic, patient-centered approach integrating physical and behavioral health services for substance abuse. Programs use evidence- based medication assisted treatment.	х			Postpartum also	Currently MAT Connect Director receives calls to centralized number to assist with finding the care and additional support: (714) 352-5990, Option 3	

	DESCRIPTION OF SERVICES	PRENATAL	INFANT 0-12 MONTHS	TODDLER 12-36 MONTHS	HOW SERVICES ARE ACCESSED	COMMENTS	CONTACT
PARENTING PROG	RAMS – PARENT SUPPORT						
Latino Health Access – Emotional Wellness & Mental Health Programs	Outreach peer, led parenting workshops, domestic violence support groups, individual support sessions, referrals and linkages to specialized services and youth support groups		Х	Х	Community and self- referrals can access services by contacting: www.latinohealthacces s.org; (714) 542-7792		
FACES	Parenting skill classes to strengthen the family by exploring patterns in the home and building new skills		х	х	Community and self- referrals can access services by contacting: http://facescal.org/; (714) 447-9024		
Access CA Services	Parenting classes with an emphasis on family and social problems that Muslim-Americans communities may face that is provided in Arabic. Career training, mental health counseling, English classes		Х	х	Contact: https://www.accesscal. org/contact-us/ 1-800-287-1332 (714) 917-0440		
ARCHES – Boys and Girls Club of Garden Grove	Information and support to connect families with community health resources and services including parent education and: Information and referral services Pediatric vision care, prescriptions and glasses Health Insurance enrollment including CalOptima and Medi-Cal		х	х	To access services or refer families send the referral form to chs@bgcgg.org 714-532-7940		
Child Behavioral Pathways	Parenting classes for families with children 0-5 to strengthen families		х	х	To access services or refer families: info@childbehaviorpath ways.com; 949-267-0227		
Family Resource Centers	Network of centers throughout Orange County's highest- risk communities providing essential family support services, education, and resources including parenting, in-		х	Х	*FaCT funded FRCs (there are other FRCs that are community		

	DESCRIPTION OF SERVICES	PRENATAL	INFANT 0-12 MONTHS	TODDLER 12-36 MONTHS	HOW SERVICES ARE ACCESSED	COMMENTS	CONTACT
	home visitation, new parent classes (for adults and teens), mother-infant bonding and breastfeeding.				based). Locations of:		
Korean Community	Parenting education classes offered individual and group		Х	Х	To access services or		

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Services	settings. KCS is a federally-qualified health center lookalike that provides primary care and related services. Assists and empower Korean American individuals, families, and the greater immigrant community.				refer families: https://www.koreancommunity.org/home ; 714-503-6550		
Olive Crest	Parent training, group training, individual support and case management, childcare and other supportive services including transportation and telephone support		х	Х	To access services or refer families: www.olivecrest.org		
Orange County Youth as Parents Program	Program to help pregnant and parenting teens and their children to prevent or lessen the impact of domestic violence, substance abuse, mental and emotional problems, involvement with Probation and identify any concerns in their children's development. Aids in improving birth outcomes, and support and education on parenting and child development		х	Х	To access services or refer families: https://www.ochealthinfo.com/bhs/services/youth/; (714) 480-4678		
PC-CARE - Child Guidance Center	6 session dyadic treatment program for families that are interested in improving care-giver child relationships and are willing to learn new child behavior management strategies serving families with children 1-10			Х	To access services or refer families www.childguidancecent eroc.org 714-953-4455		
PCIT	Dyadic intervention treating children 2-7 years old with disruptive behaviors and caregivers who regular contact with children			Х	To access services or refer families: www.childguidancecent eroc.org 714-953-4455		
Pretend City	Provides education to parents and caretakers on the importance of performing regular developmental checkups on children ages 0-5.		х	Х	To access services or refer families: info@pretendcity.org 949-428-3900		
Sudden Infant Death	Information and resources on what parents, caregivers		Х	Х	To access services or		

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Syndrome (SIDS) - HCA	and health professionals can do to promote safe sleep environments				refer families: Orange County residents can contact Public Health Nursing at: SIDS Coordinator 1725 W. 17th Street Santa Ana, CA, 92701 (714) 834-8208		
The Incredible Years	Series of 8-week classes for parents with topics such as:		х	Х	To access services or refer families: incredibleyears@incredibleyears.com Phone: 206-285-7565		
PARENTING SUPPO	ORT - FATHER FOCUSED						
Father's Parenting Program: Children's Bureau - Dad's Matter	Supports father involvement through services which recognize and celebrate a father's important role in every child's development. Services include Dad's Club, Couples Group, Father Child Activities, Financial Education, workforce readiness, on the job training, case management and peer support	х	х	X	To access services or refer families: https://www.all4kids.org/dads-matter/; 714.785.3244		
Father Parenting Program: MOMs - Monthly Daddy Workshop	Teaches dads how to bathe the baby, change diapers, a safe space for dads to express their fears, anxiety and questions about fatherhood	х	х		To access services or refer families: www.momsorangecoun ty.org 714.972.2610; 800.787.5858		

	DESCRIPTION OF SERVICES	PRENATAL	INFANT 0-12 MONTHS	TODDLER 12-36 MONTHS	HOW SERVICES ARE ACCESSED	COMMENTS	CONTACT		
PARENTING SUPPO	PARENTING SUPPORT - TEEN FOCUSED								
Adolescent Family Life Program	Addresses the social, health, educational and economic challenges of adolescent pregnancy by providing comprehensive case management services to expectant and parenting teens and their children	х	х		To access services or refer families: Programs P.O. Box 6099 Santa Ana, CA 92706 (714) 567-6229 (714) 834-8051 Fax Referral Form (F042-06.2090)				
Cal-Learn	Cal-Learn is a required statewide program for pregnant and parenting teens in the CalWORKs program. It is designed to encourage pregnant and parenting teens to graduate from high school or its equivalent, become independent, and form healthy families	х	Х	Х	To access services or refer families: www.ssa.ocgov.com/cal fresh/calworks/teen				
COMMUNITY COLI	ABORATIVES								
Pediatric Mental Health: American Academy of Pediatric Mental Health System of Care Task Force	Pediatric Providers and invited community agencies		Х	х					
Perinatal Mental Health & Substance: Be Well	Multi-sector collaboration that operates with a distributive leadership model bringing together public, private, academic, faith and other communities to address the siloed mental health system by creating a coordinated ecosystem for service delivery. One priority area is perinatal mental health and substance use.	Х	х	Х					
Detect & Connect OC:	Multi-sector steering group composed of system leaders		Х	Х					

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Collaborative effort for Developmental Screening and Referral:	working to strengthen the developmental screening and referral system in Orange County						
Early Childhood Framework: Early Childhood OC	Early Childhood OC is a community collaborative that was formed to develop Orange County's Early Childhood Policy Framework in order to ensure that young children reach their developmental potential and are ready to succeed in school and life.		Х	х			
Pediatric Mental Health: OC Pediatric and Young Adult Mental Health Systems of Care Task Force	An integrated, coordinated system of mental health care for children, teens and young adults that allows for early identification and diagnosis, treatment at the right level of intensity, and support for children, families and community-based organizations trying to navigate the system of care		х	х			
Perinatal Mental Health: HCA- Orange County Perinatal Council (OCPC)	OCPC is dedicated to supporting optimal perinatal health and wellness for Orange County's women and babiesbefore, during and after birth	Х	Х				
Perinatal Mental Health: PMAD Steering Committee	Perinatal Mental Health Tool-kit kit will guide conversation and partnerships on ways to address the topic across the PN3 system through prevention, education, training, screening, referral, and treatment.	Х	Х	Х			
Early Childhood Mental Health and Wellness Program (ECMHWP)	Provide early childhood mental health consultation in early care and education programs both in licensed home and center-based environments to promote social and emotional development, prevent challenging behaviors, and identify and link clinical mental health services within the county	x	x	x		Objectives with HCA include reaching full capacity to provide direct service to 100 ECE provider sites annually Aug 2020 update: Program is now fully staffed	

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					and has been providing education services to providers virtually during COVID. Now returning to inperson consultations on an individual basis depending upon protocol	

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PARENT ENGAGE	PARENT ENGAGEMENT								
CalOptima Parent Engagement	The Whole-Child Model (WCM) has been authorized to incorporate California Children's Services (CCS) covered services for Medi-Cal eligible children and youth into a Medi-Cal Managed Care Plan benefit. A provision of the Whole-Child Model requires that health plans establish a family advisory committee. The WCM FAC will be composed of members and family of members receiving CCS services and community advocates that serve them. The committee will report to the Board and will be asked to: • Provide advice and recommendations to the Board and staff on issues concerning CalOptima Whole-Child Model as directed by the Board and as permitted under applicable law. • Engage in study, research and analysis of issues assigned by the Board or generated by staff or the family advisory committee. • Serve as liaison between interested parties and the Board and assist the Board and staff in obtaining public opinion on issues relating to CalOptima Whole-Child Model. • Initiate recommendations on issues for study to the CalOptima Board for its approval and consideration and facilitate community outreach for CalOptima Whole-Child Model and the Board.								
Anaheim: Learn Well EDI Task Force	Anaheim is beginning to outreach to families and residents regarding task force engagement. Goals regarding parent engagement include: educating on EDI, educating on importance of early childhood development, connecting to resources, building parent leaders. Committee members have shared now their specific organizations use parent leaders and how we can access residents in outreach attempts.				AESD, City of Anaheim Public Libraries, MOMs OC, Children's Bureau, YMCA, Head Start, Anaheim Community Foundations, Anaheim First, OUSD School Board, CAP OC, Centralia School District, Children's		Wendy Dallin, AESD		

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					Cause, CHS, CHOC, City of Anaheim, City of Anaheim FRC, Lou Correa's office, Magnolia SD, MECCA, Network Anaheim, Regional Center of OC, Savannah SD, St. Jude/St. Joseph, Western Youth Services		
La Habra: Little Learners	Parent leaders from various elementary schools sit on the task force committee. Parents are included in every decision that the task force makes and participate in outreach to the community through social media, inperson events, and spreading the message of the importance of early childhood education.				LHCSD, LJSD, City of La Habra, Head Start, Rosie's Garage, Parent leaders, Boys & Girls Club, Gary Center, Early Care Providers, LH Children's Museum, local churches, La Habra Chamber of Commerce, Health Clinic,		Debbye Viveros, LHCSD
Santa Ana Early Learning Initiative (SAELI)	SAELI's main focus is their Neighborhood Leadership Teams. Amongst team members, they build capacity of parent leaders who are trained to serve as liaisons between the school, SAEILI, and the community at large. Select parent leaders sit on the SAELI steering committee and contribute to the overall decision making within the organization. Parent leaders from 13 elementary schools bring together teams of parents from their neighborhoods to host events in their communities focused on early learning each year. During the COVID-19 pandemic, parent leaders are brought together twice a month for advocacy trainings. This year, SAELI parents will train and focus on the <u>Parent Manifesto</u> and are applying for grant dollars to participate in <u>COFI</u> trainings.					SAUSD, Padres Unidos, MOMS OC, Think Together, Help Me Grow, Parent leaders, American Heart Association, America On Track, Cal Optima, Community for Innovation, Entrepreneurship, Leadership & Opportunities (CIELO), Center for	Paola Padilla, Director

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					the Study of Social Policy, Delhi Center, Discovery Cube, Early Childhood OC, Latino Health Access, Mini Street FRC, Orange County Asian & Pacific Islander Community Alliance, Santa Ana Building Healthy Communities, St. Josephs, Tenants United Santa Ana, UCI, Vecindad Lacy en Accion	

Timbely Dorle



TAC Agenda Item 4 October 7, 2020

DATE: September 28, 2020

TO: Technical Advisory Committee Members

FROM: Kimberly Goll, President/CEO

ACTION: Schedule Special Meeting of the Technical Advisory Committee for December

DISCUSSION:

The Technical Advisory Committee (TAC) was scheduled to have three meetings in 2020. Due to the COVID-19 pandemic, this meeting schedule was disrupted. The TAC's first meeting was held in June; this October meeting is its second meeting of the year. In order to hold a third TAC meeting in 2020, the TAC chair may call a Special Meeting. Staff recommends designating December 2nd for the TAC's third meeting of 2020, following the December First 5 Orange County Board meeting on the same date.

RECOMMENDED ACTION:

Schedule Special Meeting of the Technical Advisory Committee on December 2, 2020 at 10:30 a.m.

ATTACHMENT:

None

Contact: Lisa Burke